**Bushnell Golf guarantees all products to be free of defects in materials and workmanship from the date of purchase:**

**Laser Rangefinders:** 2-Year Limited Warranty

**GPS:** 1-Year Limited Warranty

The warranty does not cover issues caused by misuse, abuse, impact damage, wear & tear, water or fog damage, or repairs attempted by someone other than our authorized technicians.

*If the unit falls outside of the above parameters, it will NOT be authorized to return for replacement or credit.*

**Return Authorization (RA) Request**

**Email** [**golfcanada.cs@vistaoutdoor.com**](mailto:golfcanada.cs@vistaoutdoor.com) **or call (800) 221-9035**

* **Pictures of Unit must be emailed to the Canada Golf Team and RA must be approved prior to you creating a shipping label.**
  1. Lasers: Send 2-3 pictures of the defective unit with your RA request
  2. GPS: Send 2 photos (front/back) with your RA request
* **Manufactured Date**
  1. If the date on the unit is less than 2 years, you do not need to include a copy of the proof of purchase with your request.
  2. If the date on the unit is over 2 years, include the proof of purchase (receipt) with your RA request
     1. **Date Code in Serial Numbers for Tour V5/V5 Shift Laser Rangefinders**  
        Example of serial number: **EA007056851**  
        First number is the year the unit was manufactured: **0 = 2020**

Second & Third number is the month the unit was manufactured: **07 = July**

* + 1. **Date Code in Serial Numbers for GPS**

Example of serial number: **214706882**

First two numbers are the year: **21 = 2021**

Third and Fourth number is the week: **47 = 47th week**

* Only return items that have been approved. Return of additional items result in no credit for those items. They will then provide the shipping instructions.
* **Shipping Instructions**
  1. Please fill out your shipping label to match the below **EXACTLY**. (doesn’t matter what your product is – the highlighted needs to still stay the same). **Please ship your items back either through FedEx or Canadian Post ONLY. No other shipping methods will be accepted.**
     1. Return to:

eCycle Solutions

Bushnell MBP-SCOPE

7510 Bren Rd

Mississauga, Ontario L4T4H1

* 1. **Once your label has been created, you need to respond back to the email giving the tracking number to the Canada Golf team.** 
     1. **Only after the receipt of the tracking number will the credit and replacement order (if required) be processed.**
  2. Do NOT include any accessories (battery, carrying case, charger, etc.)

**As always, please call or email your Bushnell Golf Sales Rep with any questions.**

**Thank you for your continued support!**